

## Facing Your Feelings

### Module I

## **Understanding Distress Intolerance**

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## Introduction

We all experience emotions. Emotions are an important part of being human, and are essential to our survival. As humans we are designed to feel a whole range of emotions, some of which may be comfortable to us, and others may be uncomfortable.

Most people dislike feeling uncomfortable. There are many different ways that humans can feel uncomfortable...we can be hot, cold, tired, in pain, hungry, unwell, and the list could go on. The type of discomfort we will be talking about in these modules is emotional discomfort, or what is often called *distress*. We may not like it, but experiencing uncomfortable emotions is a natural part of life.

However, there is a difference between disliking unpleasant emotions, but nevertheless accepting that they are an inevitable part of life and hence riding through them, versus experiencing unpleasant emotions as unbearable and needing to get rid of them. Some people tell us that they “can’t face”, “can’t bear”, “can’t stand”, or “can’t tolerate” emotional distress. Being intolerant of experiencing emotional discomfort can actually breed a whole bunch of problems, as it interferes with living a fulfilling life, and can make worse any emotional discomfort we might be experiencing. If difficulty facing your feelings or tolerating distress sounds like you, then read on to learn ways to overcome this pattern.

## What Is Distress Intolerance?

There are many different definitions of distress intolerance. What we mean by distress intolerance is a **perceived inability to fully experience unpleasant, aversive or uncomfortable emotions, and is accompanied by a desperate need to escape the uncomfortable emotions**. Difficulties tolerating distress are often linked to a fear of experiencing negative emotion. Often distress intolerance centres on high intensity emotional experiences, that is, when the emotion is ‘hot’, strong and powerful (e.g., intense despair after an argument with a loved one, or intense fear whilst giving a speech).

However, it could also occur for lower intensity emotions (e.g., nervousness about an upcoming medical examination, sadness when remembering a past relationship break-up). It is not the intensity of the emotion itself, but how much you fear it, how unpleasant it feels to you, how unbearable it seems, and how much you want to get away from it, that determines if you are intolerant of distress.

There are varying types of negative emotions that could potentially be distressing for people. We thought it might be helpful to categorise these emotions into the following 3 clusters:

### The Sad

This group includes emotions that reflect sadness at varying degrees of intensity. This would include disappointment, hurt, despair, guilt, shame, sadness, depression, grief, misery, etc. These emotions can be accompanied by either low physiological arousal (e.g., low energy, fatigue, heaviness) or heightened physiological arousal (e.g., intense crying, restlessness), thoughts of hopelessness, loss, regret and inadequacy, and the urge to hide away from life.



### The Mad

This group includes emotions that reflect anger at varying degrees of intensity. This would include irritation, agitation, frustration, disgust, jealousy, anger, rage, hatred, etc. These emotions are usually accompanied by high physiological arousal (e.g., tension, increased heart rate, feeling sweaty or hot, etc), thoughts of unfairness, injustice and wrong doing, and the urge to lash out in some way.



### The Scared

This group includes emotions that reflect fear at varying degrees of intensity. This would include nervousness, anxiety, dread, fear, panic, terror, etc. These emotions are usually accompanied by high physiological arousal (e.g., increased heart rate, increased breathing, tension, sweating, shaking, butterflies in stomach, etc), thoughts of threat, vulnerability and helplessness, and the urge to avoid or escape.



For some people their distress intolerance might be very broad, in that they find all negative emotions distressing, for other people their distress intolerance might be very select to just one type of emotion (e.g., anxiety). How about you? What **Negative Emotions** do you find difficult to deal with?

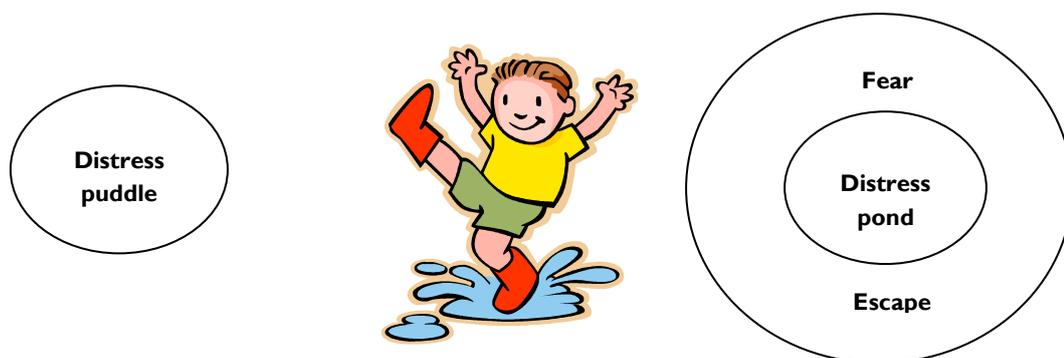
**Note:** Some people can be distressed by positive emotions, not just the negative ones. It is not uncommon for people to be concerned that positive emotions will make them lose control in some way. These modules will only focus on intolerance related to negative emotions, but some of the strategies may be relevant if you have trouble experiencing positive emotions too.

It is important to realise that the term **distress** that we are using throughout these modules, refers to emotions that are experienced as aversive, unpleasant, uncomfortable and upsetting. Now, the 3 clusters of negative emotion previously mentioned, are not necessarily in themselves distressing. For example, some people like the empowering feeling of being angry, and don't find it at all an upsetting emotion. Some people like watching horror movies because they enjoy the feeling of being scared. Some people don't mind feeling sad, because it gets their creative energy going when it comes to art, music or writing, or they may hold the attitude "it's good to have a cry every now and then". These examples show that **negative emotion in itself is not necessarily distressing**, and as you will see in the next module, these emotions are normal and often helpful to us. **We only begin to feel distressed when we evaluate our emotional experience as a bad thing.**

## The Paradox...

Now, it makes a lot of sense to try to get away from things that feel unpleasant. This strategy seems to work for other things that make us uncomfortable (e.g., heat, cold, pain, hunger, etc). However, when we apply the same strategy to our emotions, it seems to backfire. This is the paradoxical nature of distress intolerance. That is, **the more we fear, struggle with, and try to avoid any form of distress, generally the worse that distress gets.** Our fear and avoidance of the distress actually magnifies the distress.

Imagine your emotional distress is a puddle of water blocking your path. If you can recognise that emotional distress is not something to be feared, nor something to run away from, then all you have is a puddle of water. If you just wait there it will eventually dry up enough to jump over it, or you could just splash through it and keep on going. However, if instead you fear your distress, struggle with it and try everything to escape from it, all you do is add more and more water to the puddle, and very soon you are faced with a deep pond that it impossible to jump over or splash through. The bigger the pond, the harder to find a way through it, and hence the longer you will feel stuck and unable to move forward.



## Am I Distress Intolerant?

If you are still a bit unclear as to whether distress intolerance is a problem for you, take a look at the following statements. Put a tick next to the statements you strongly agree with.

Feeling distressed or upset is unbearable to me	
When I feel distressed or upset, all I can think about is how bad I feel	
I can't handle feeling distressed or upset	
My feelings of distress are so intense that they completely take over	
There is nothing worse than feeling distressed or upset	
I don't tolerate being distressed or upset as well as most people	
My feelings of distress or being upset are not acceptable	
I'll do anything to avoid feel distressed or upset	
Other people seem to be able to tolerate feeling distressed or upset better than I can	
Being distressed or upset is always a major ordeal for me	
I am ashamed of myself when I feel distressed or upset	
My feelings of distress or being upset scare me	
I'll do anything to stop feeling distressed or upset	
When I feel distressed or upset, I must do something about it immediately	
When I feel distressed or upset, I cannot help but concentrate on how bad the distress actually feels	

The above statements are an adaptation of the Distress Tolerance Scale (Simons & Gaher, 2005)

If you find yourself agreeing with a lot of the above statements, then this can be a sign of having difficulties with tolerating emotional distress.

To get an even better idea if distress intolerance is a problem in your life, keep a tally over the next week or so of any negative emotions you feel. Then make a rating of how intolerable (i.e., unbearable, unmanageable) these feelings were for you. Also note how you reacted to these emotions (i.e., Did you frantically try to stop the feeling? Did you ride it out? Did you do things that seemed helpful or unhelpful to coping with the emotion?). You could use a notepad to keep track of these things, and it might look something like the example below. After having tuned in closely to how you tolerate negative emotions, you may then be in a better position to assess if distress intolerance is a problem for you.

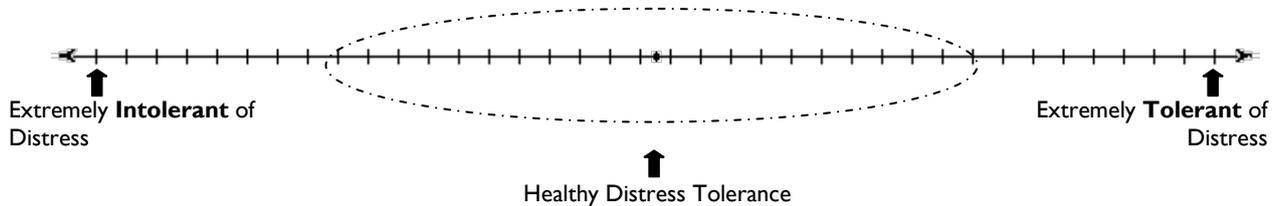
Day/Time	Negative Emotion	Intolerable (0-5) 0 tolerable – 5 intolerable	My reaction to the emotion
Monday 8am	Anxious	4	Stopped the anxiety by calling in sick to work. This was unhelpful given how many sick days I have had, and I will just have to face work tomorrow
Monday 2pm	Angry	3	Did some breathing, watched TV, the feeling passed
Monday 8pm	Sad	5	Drank, felt worse, hungover

### Healthy Distress Tolerance

An important thing to consider when assessing your own level of distress tolerance, is that like many things in life, doing anything at the extreme can be unhelpful. Think of distress tolerance as a continuum where at one end people can be extremely intolerant of distress, and at the other end people can be extremely tolerant of distress. Sitting at either end of the spectrum isn't good for you.

If you were always overly tolerant of experiencing all unpleasant emotions, then problems might result such as tolerating bad situations or bad people in your life. If you were tolerant in the extreme, you would never take action to change unhappy circumstances in your life that need to be changed. As you read through the rest of this module, you will get a sense of all the negative consequences that occur on the other side of the spectrum when people are intolerant of distress. When working through these modules we will be aiming for somewhere in the middle of the continuum, so that you learn to balance tolerating emotional discomfort when it does arise, with taking action to improve your emotional experiences.

You might like to put a cross to mark where you think you are on this continuum at the moment.



### How Does Distress Intolerance Develop?

It is likely a combination of biological and environmental factors that lead some people to be more intolerant of emotional distress than others.

There is some suggestion that biologically some people are more sensitive to negative emotions, experiencing negative emotions more easily, at a higher level of intensity, and for a longer duration than other people. This may mean that some people experience negative emotions as more painful, and hence have greater difficulty coping with the experience.

It is likely your experiences growing up through childhood, adolescence and through adult life, may shape how you deal with emotions. Some people may not have been shown ways to tolerate emotional discomfort appropriately, for example being punished for expressing normal emotions like crying when they were sad. Others may have only been shown unhelpful ways of dealing with their emotions, such as seeing a loved one use alcohol to deal with their own emotions.

Finally, if we have stumbled upon unhelpful ways to escape our emotions, these methods may have been reinforced by temporarily making us feel better. As such, we keep using unhelpful methods and don't have a reason to look for other more helpful ways of dealing with our distress.

## Distress Intolerant Beliefs

Regardless of how a person's distress intolerance emerged, we take the view that this intolerance keeps having a hold over people's lives due to certain beliefs they have developed about experiencing negative emotions. These beliefs tend to centre on the notion that negative emotion is bad in some way, unbearable, unacceptable, or will lead to disastrous consequences. These beliefs tend to make any negative emotion that we may feel, become a highly distressing emotional experience. Below are some of the common beliefs that people with distress intolerance have when they start to experience negative emotion:

*I can't stand this*  
*It's unbearable*  
*I hate this feeling*  
*I must stop this feeling*  
*I must get rid of it*  
*Take it away*  
*I can't cope with this feeling*  
*I will lose control*  
*I'll go crazy*  
*This feeling will keep going on forever*  
*It is wrong to feel this way*  
*It's stupid and unacceptable*  
*It's weak*  
*It's bad*  
*It's dangerous*

Let's try to uncover your common **Distress Intolerant Beliefs**. Firstly, do any of the statements above ring true for you? If so, jot down the statements relevant to you. Secondly, ask yourself the following questions:

What does it mean to me when I start to feel uncomfortable emotions? What do I think will happen if I let myself feel distressed? What must I do when I feel any emotional discomfort?

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### Distress Escape Methods

As mentioned earlier, a clear sign of distress intolerance is when someone takes desperate urgent measures to escape or get rid of uncomfortable emotions. This can be done in a number of different ways, and each way can lead to significant problems in a person's life.

#### Avoidance

One method is via avoidance, and avoidance can take many forms. Firstly, there is **situational avoidance**. This is when you avoid any situation, scenario, place, person, cue or activity that you know is likely to bring on distressing emotions. Examples of this might be avoiding a particular family member with whom you become angry, avoiding studying because you become frustrated, avoiding socialising or leaving the house because you become anxious, avoiding things that change your physical state because you feel nervous (e.g., sitting in a hot car, drinking caffeine), avoiding medical appointments or tests because you are frightened, or avoiding reminders of the past or certain topics of conversation because they sadden you.



A second method, is a more subtle form of avoidance known as **reassurance seeking or checking**. This is when you try to quickly allay your distressing emotions by excessively seeking reassurance from other people or engaging in some repetitive checking behaviour. Checking or reassurance seeking temporarily brings you comfort and takes away your distress, but the relief is short lived and you have to keep doing these things the next time you feel distressed. Examples might include having to repetitively check things on your body (e.g., a physical sensation, symptom or feature) or in your environment (e.g., around the home), over-preparing for things (e.g., projects, work, social events), keeping things in excessive order, or overly questioning or consulting other people's opinions to calm you down (i.e., family, friends, medical or mental health professionals, internet research).

Finally, there is a third method called **distraction and suppression** which involves trying to push away the distress, rather than sitting with the emotion and feeling what needs to be felt (i.e., telling yourself to "stop it" as soon as you feel any distress, finding any mental or physical activity to distract yourself from the slightest hint of emotion such as counting or repeating positive statements, etc). The problem with distraction and suppression is that you can't keep it up for long, and the emotion ends up being like a beach ball you are trying to hold under the water with your hands. You can only hold it at bay for so long, it becomes exhausting, and eventually it pops back up and hits you in the face!

#### Numbing & Withdrawing

Numbing and withdrawing capture things you do to tune out from the distress. The most common ways of doing this would be by using **alcohol** or **drugs** to escape emotional discomfort. **Binge eating** is also a common method used to try to alleviate distress. **Excessive sleep** can also be used in an unhelpful way to zone out from and escape unpleasant emotions.

#### Harmful Releases

We have used the term 'harmful releases' to capture behaviours we might engage in to release or vent our distress, that are also directly physically damaging to ourselves. Rather than allowing our emotions to run their natural course, we might injure or harm ourselves as a way of stopping the emotional discomfort. Such behaviours might include scratching, picking, biting, punching, hair pulling, head banging, cutting or burning. The degree of harm we cause to ourselves could be minor or major, but the key is that doing harm to ourselves is being used to get rid of distressing emotions.

**Please Note:** Whilst these modules may be helpful to people who use drugs, alcohol or self-harm as a means of tolerating emotional distress, it is important to recognise that these are very serious problems in their own right that can cause a person significant harm. We strongly advise seeking help from a GP or mental health professional to address these concerns, rather than relying solely on these Modules to overcome the problem.

We have just outlined the most common ways people escape their distress. You may be able to think of other unhelpful methods. The important thing is to recognise your common **Distress Escape Methods**. Ask yourself, what do I do to get rid of unpleasant emotions? Take some time to jot these down now.

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The issue with each of these escape methods is that they only work in the short-term. In the short-term, as soon as you avoid or numb or release yourself, you experience instant relief from whatever distressing emotion you are trying to flee. In this way it may seem like a really good strategy, and that is probably why you have been using it, because there is some pay off. However, over the longterm it all falls apart because:

- The escape strategy itself is damaging and causes other problems in your life,
- Your negative emotions usually worsen because you feel you haven't coped well,
- By continually using your escape strategy, you never learn other more helpful ways of tolerating emotional distress, and
- By continually using your escape strategy you never have the opportunity to stay with the emotional distress and therefore challenge the beliefs you hold about not being able to tolerate negative emotions (maybe you can tolerate them, but you have just never given yourself the chance???)

### Distress Intolerance Model

We have covered a lot of issues surrounding distress intolerance. Let's put together everything we have covered so far to help make sense of what is going on when you are having difficulties dealing with emotional distress.

Distress usually starts with some sort of trigger which can be big (e.g., a relationship break-up) or small (e.g., watching a distressing story on TV), internal (e.g., noticing a thought, image, memory, emotion, physical sensation, etc) or external (e.g., a certain situation, event, person, place, cue, etc). We will look at your triggers in more detail in Module 4. For now, think back to past times you haven't coped well with distress, what sorts of things were your **Triggers?**

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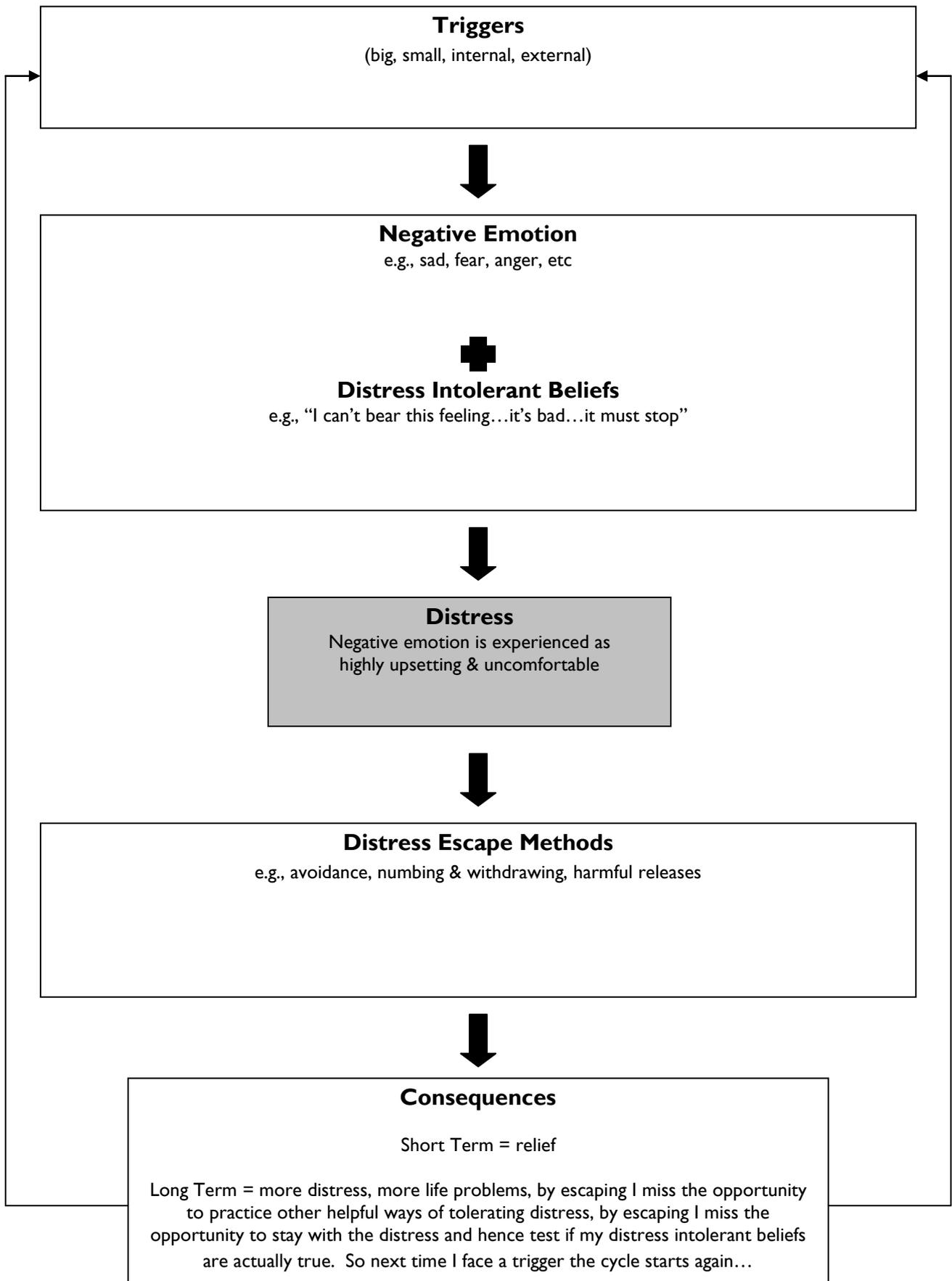
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Whatever the trigger, we start to feel some sort of negative emotion. Now the emotion in and of itself is not necessarily distressing, unless we also hold distress intolerant beliefs which tell us the emotion is bad in some way and must be stopped. As a result of our beliefs, we start to experience the emotion as highly distressing and upsetting to us, and therefore engage in our unhelpful escape methods to stop it. In the short-term this takes the emotional pain away, but in the longterm makes everything much worse.

This chain of events captures what we mean by distress intolerance, and is mapped out in the model on the next page. Try filling in each box to make the model specific to you, so you can see your distress intolerance 'chain'. You will be able to fill in the **Triggers, Negative Emotion, Distress Intolerant Beliefs,** and **Distress Escape Methods** sections from what you have already written earlier in this module.

### My Distress Intolerance Model



### The Good News...



The good news is that it doesn't have to be this way! No matter how your distress intolerance has come about, no matter what emotions you have trouble dealing with, and no matter how unhelpful your escape methods are, you can learn ways of tolerating distress.

**Distress tolerance is a good life skill for anyone to learn.** Instead of fearing and fighting uncomfortable emotions and desperately trying to get rid of them, these modules we will teach you how to sit with and tolerate emotional distress, such that you learn the emotion will pass and that you can cope.

We will focus on things you can change in the here and now, particularly your escape methods and distress intolerant beliefs. Modules 2 & 3 will teach you specific techniques for tolerating distress that focus on both accepting distress and improving distress. Module 4 will draw all this work together in a Distress Tolerance Action Plan, and give you ideas for how to practice this plan, which over time will tackle the distress intolerant beliefs that are driving the problem.

When using self-help materials, some people might skip sections or complete things in a different order. The modules in this information package have been designed to be completed in the order they appear. We recommend that you work through the modules in sequence, finishing each module before moving on to the next one in the series. We believe that by doing this, you will maximise the benefits you might receive from working through this information package.

Emotional discomfort is impossible to get rid of, as it is an inevitable part of being human. So we all need to learn how to live with it, and not let our fear of distress restrict how we live our lives. You may have been telling yourself for some time now that you "can't stand it!" But stick with us to find out how you can face your feelings and learn to tolerate your distress.

## Module Summary

- Distress intolerance is a perceived inability to fully experience unpleasant, aversive or uncomfortable emotions, and is accompanied by a desperate need to escape the uncomfortable emotions.
- Sadness, anger and fear are the 3 clusters of negative emotion people may find distressing, and people may have trouble with all negative emotions or just one specific type.
- Negative emotion in itself is not necessarily distressing. We begin to feel distressed when we evaluate our emotional experience as aversive.
- Distress intolerant beliefs are central to this problem, as people commonly hold beliefs that negative emotion is bad in some way or that experiencing negative emotion will be unbearable or will lead to disastrous consequences.
- Avoidance (e.g., situational, reassurance seeking, checking, distraction, suppression), numbing & withdrawing (e.g., alcohol, drugs, binge eating, excessive sleep), and harmful releases (e.g., self injury) are common unhelpful escape methods people use to get rid of emotional distress.
- Escaping from distress only works in the short-term. In the long-term the distress gets worse, it creates bigger life problems, and the opportunity is missed to learn healthy ways to tolerate negative emotion or to test if your fears about experiencing negative emotion are truly valid.
- Emotional distress is impossible to get rid of, as it is an inevitable part of being human. Learning how to tolerate emotional discomfort is an important skill for everyone to learn.



### Coming up next ...

In Module 2, you will learn specific techniques to help you accept emotional distress...

## About The Modules

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### BACKGROUND

The concepts and strategies in these modules have been developed from evidence based psychological practice, primarily Cognitive-Behavioural and Mindfulness-Based Therapies. These modules are based on the approach that distress intolerance is a result of problematic cognitions (thoughts) and behaviours.

### REFERENCES

These are some of the professional references that informed the development of modules in this information package.

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### “FACING YOUR FEELINGS”

We would like to thank Bruce Campbell for the title of this module that forms part of the InfoPax series.

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